

DHL EXPRESS

WEIGHT & DIMENSIONS

For every service that DHL Express offers, there are specific weight and dimensional limits that apply globally. The tables below help you navigate and compare these standards. Note that not all services listed are available in all countries.

| TIME DEFINITE SERVICES | EXPRESS WORLDWIDE ¹ | EXPRESS 12:00 | EXPRESS 9:00 (10:30) |
|---|---------------------------------------|----------------------|-----------------------------|
| Packages | | | |
| Maximum piece weight | 70 kg | 70 kg | 30 kg |
| Maximum piece dimensions (L x W x H) | 120 x 80 x 80 cm | 120 x 80 x 80 cm | 120 x 80 x 80 cm |
| Maximum pieces per shipment | | 10 | 10 |
| Maximum total shipment weight | 3,000 kg | 300 kg | 300 kg |
| Volumetric calculation factor | (L x W x H) / 5000 | (L x W x H) / 5000 | (L x W x H) / 5000 |
| Pallets | | | |
| Maximum pallet weight | 300 kg | Pallets not accepted | Pallets not accepted |
| Maximum pallet piece dimensions (L x W x H) | 120 x 120 x 160 cm | Pallets not accepted | Pallets not accepted |
| Maximum number of pallets | 10 | Pallets not accepted | Pallets not accepted |

¹DHL Express accepts shipments up to 3,000 kg, containing pieces up to 300 kg or 300 cm in length. Individual pieces weighing more than 70 kg must be either packed in a fork-movable crate or securely loaded on to a pallet, and stackable. All shipments and pieces must meet DHL packing standards: refer to the Packing Guides on www.dhl.com.

| | EXPRESS EASY | EXPRESS ENVELOPE |
|--------------------------------------|----------------------|-------------------------|
| Packages | | |
| Maximum piece weight | 25 kg | 0.3 kg |
| Maximum piece dimensions (L x W x H) | DHL Box 1-8 | Express Envelope |
| Maximum pieces per shipment | 1 | 1 |
| Maximum total shipment weight | 25 kg | 0.3 kg |
| Volumetric calculation factor | (L x W x H) / 5000 | (L x W x H) / 5000 |
| Pallets | | |
| | Pallets not accepted | Pallets not accepted |

Additional surcharges apply to any piece, including a pallet, that exceeds the scale weight of 70 kg or with a single dimension in excess of 120 cm.

A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the Shipper.

These network restrictions are subject to change with 30 days notice

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